| Lucero Business Solutions - Service Fee Schedule |  |  |  |  |  |
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| Effective 10/24/2017 | Services and fees are subject to change without notice |  |  |  | (562) 201-0664 |
| SERVICE | REGULAR BUSINESS HOURS Monday - Friday 8 AM to 5 PM | AFTER HOURS Monday - Friday 5 :01 PM to 10 PM | WEEKENDS <br> Saturday \& Sunday | HOLIDAYS | DETAILS/ DESCRIPTION |
| Computer Services | $\$ 45 \mathrm{Hr}$ - onsite door to door/ office to office $\$ 40 \mathrm{Hr}$ - offsite in-house repair shop/Lab | $\$ 55 \mathrm{Hr}$ - onsite door to door/ office to office $\$ 50 \mathrm{Hr}$ - offsite in-house repair shop/Lab | $\$ 75 \mathrm{Hr}$ - onsite door to door/ office to office $\$ 70 \mathrm{Hr}$ - offsite in-house repair shop/Lab | $\$ 200 \mathrm{Hr}$ - onsite door to door/ office to office | Includes: computer (laptop/desktop) hardware, software repair, upgrades, installation, troubleshooting, set-up, shopping, and training. <br> Typically a minimum of 4 hours is required to diagnose, scan, repair and clean. |
| Network Support, Administration \& Troubleshooting. Includes LAN/WAN and wireless networks | $\$ 65 \mathrm{Hr}$ - onsite door to door/ office to office | $\$ 75 \mathrm{Hr}$ - onsite door to door/ office to office | $\$ 95 \mathrm{Hr}$ - onsite door to door/ office to office | $\$ 220 \mathrm{Hr}$ - onsite door to door/ office to office | Includes: LAN/WAN and wireless networks, routers, switches, cabling, wireless configuration, troubleshooting connectivity issues, and administration of network, and network devices. |
| Data Recovery | \$500-\$3000 See details for more information. | N/A - This service is not available after hours | N/A - This service is not available on weekends | This Service is not available on holidays. | Fees depend on amount of data, disk size, and physical attributes, physical condition of the drive, and type of technical method of recovery required for recovery on one single disk drive. |
| Website Design | \$300-\$5000 | N/A - This service is not available after hours | N/A - This service is not available on weekends | This Service is not available on holidays. | Note: Web hosting plan prices are separate and done by a third party vendor. Hosting plans are typically from $\$ 4.99$ to $\$ 40$ a month. Domain registration prices are also separate and can be done through the web hosting provider. Web design pricing depends on content, number of pages, design type, special effects, and graphics. |
| Website Maintenance | $\$ 40$ for maintenance on a existing single page. <br> $\$ 60$ for adding a single new page | \$50 for maintenance on a existing single page. <br> $\$ 70$ for adding a single new page. | N/A - This service is not available on weekends | This Service is not available on holidays. | Includes updates to existing pages. Custom graphics, special affects, custom pages and forms, adding additional pages.. |
| Graphics Design | $\$ 150$ to $\$ 500$ depending on design and color | N/A - This service is not available after hours | N/A - This service is not available on weekends | This Service is not available on holidays. | Pricing depends on the design (3D, shadow, logo), and color. Includes, flyers, business cards, and custom documents |
| Document Scanning | Onsite scanning 0.75 ¢ per page plus convenience fee. | Onsite scanning: $\$ 1.00$ per page plus convenience fee.. | Onsite scanning: $\$ 2.00$ per page plus convenience fee.. | This Service is not available on holidays. | Convenience fee of $\$ 10$ to $\$ 25$ for travel - depending on distance <br> Optional CD with scanned PDF files: $\$ 5$ |
| Photography/Video | \$75 | 1o \$500 | \$100 to \$1500 | This Service is not available on holidays. | Fees depend on location, travel, type of photography, event, and duration. |
| Courier Service | \$60 to \$250 | \$50 to \$200 | \$70 to \$300 | \$100 to \$500 | Fees depend on times, location, travel duration and cargo. |
| Online (internet) Research | \$20 per hour | \$30 per hour | \$50 per hour | This Service is not available on holidays. | Internet research (search) |
| Event Planning/ Coordination | \$55 per hour | \$65 per hour | \$90 per hour | This Service is not available on holidays. |  |
| Project Management | \$55 per hour |  | \$90 per hour | $\begin{aligned} & \text { This service is not } \\ & \text { havailable on } \\ & \text { holidays. } \end{aligned}$ |  |
| Business Analysis | \$55 per hour |  | \$70 per hour | This Service is not available on holidays. |  |
| Audio/Music Service | $\$ 60$ per hour door to door |  | $\$ 75$ per hour door to door | $\$ 100$ per hour door to door |  |
| Process Operations Imnrovement | \$50 per hour | \$60 per hour | \$70 per hour | This Service is not available on holidays. |  |

